



شركة نظم تحليل وضبط المشاريع العالمية

Project Analysis & Control Systems International Co.

Riyadh, Saudi Arabia
1 November 2003

Dear Brad,

I wanted to write you and express our gratitude with your willingness to come to the Middle East to work with managers and executives of our companies and government organizations.

So far, you have provided training in Leadership, Team Building, and Management Communications at workshops in Tunisia and Dubai. The evaluations from those workshops have been exemplary, with scores that top trainers the world over would cherish. You are, without a doubt, a world-class trainer.

I also want to comment on your message and process. Since you are an American and quite possibly not familiar with our culture, I was initially concerned as to how you would "go over" with our Middle Eastern managers. There was no need for any concern, your message is right on target and supports perfectly our beliefs in regard to management and effective leadership. Additionally, your ability to endear yourself to people from the Middle East, to quickly gain our trust and respect, goes a long way to explaining the success of your programs.

Thank you again for your commitment to us, we are looking forward to a long and successful relationship.

Very Truly Yours,

Yousef S. Al-Halwani
VP, T&D Operations
PROJACS

